



Commercial & Leisure

agrical.com/commercial

About Agrical

Agrical, a McLarens company has been providing premium, independent, specialist Loss Adjusting and Claims Management Services to the insurance sector since 2002. From locations across the UK we serve the insurance industry, Lloyd's and London market and self-insured bodies.

Our Commercial & Leisure expertise

We provide an individually tailored, premium quality product for our commercial clients. Exceptional standards of product delivery and high levels of client satisfaction are maintained throughout the duration of the claim, which enhances the reputation of our clients' products.

Our Commercial and Leisure services cover:

- Hotel & Restaurants
- Leisure & Tourism
- Warehouse & Industrial
- Shops & Retail
- Haulage, Coaches, Taxis
- Offices, Business Premises
- Investment Portfolio Property
- Sports & Social Clubs, Golf Courses

The services at your disposal

Our Commercial and Leisure service lines include:

- Large & Complex Loss
- Business Interruption
- Liability: Public & Employers
- Professional Indemnity

Business benefits

Through prompt, efficient and expert management of claims we minimise business interruption from the outset, quickly restoring 'business as usual' following a loss. Our pro-active approach, appreciation of both commercial and public relations, high quality of service and technical knowledge, protect the reputations of all parties involved in a claim. We also employ our extensive negotiation skills and dispute resolution expertise to mitigate losses wherever third parties are involved. In addition, we deploy an active quality assurance and audit facility throughout our business, to ensure the highest levels of service.

Case studies

Prompt response ensures Bride's big day goes without a hitch

When a kitchen fire caused extensive damage to a picturesque wedding venue in the West Country in early summer, it seemed that a looming wedding reception would have to be cancelled so repairs could be undertaken. Our adjuster worked with the Insured to look at ways the business could continue to operate following the fire. Plans were composed for a temporary kitchen to be provided and decorative shrouds to be placed across sections of the building to hide unsightly fire damage from the guests. The plan was successful with the business not only able to fulfil its obligation to the

wedding party, but also to local clients during its busiest season, allowing the repairs to be postponed to the quiet winter months.

Through the innovative action of our professionals and open dialogue with the Insured and associated contractors, the business impacts were mitigated. As no carefully laid plans needed to be cancelled, the business was able to maintain its commitments, protecting both its income and reputation.