

Retail

From property losses to disruptions in the supply chain and cyber security threats, doing business in the retail market today is more complex than ever. Because the retail industry relies on the inter-dependency of various stakeholders, such as manufacturers, transportation and logistics professionals, technology experts and retailers, our solutions include integrated services and expertise to offer a comprehensive approach. A loss in any of these areas can impact a brand's reputation, ability to serve customers and, ultimately, the bottom-line. Our global team is experienced and can work together to partner with clients on losses involving both brick-and-mortar and/or the e-commerce market.



OUR EXPERTISE

Our global team has proven know-how with many of the most potentially costly risks facing the retail industry, including:

Property

- Complex structural damages
- Builder's risk
- Environmental testing services

Casualty

- General liability
- Employer's liability
- Construction defect
- Environmental liability

CAT Services

- Rapid surge teams
- Specialists in earthquake, hurricane, flood and wildfires

Cyber Security

- Breaches in consumer information
- Data privacy (personal and financial)

Crisis Management

- Business interruption
- Product recall
- Reputation risks
- Supply chain disruption

OUR TEAM

The McLarens' team includes a global network of specialists who we can assemble to provide comprehensive, seamless service on even the most complex risk issues.

- Loss adjusters
- Project managers
- Forensic scientists
- Regulatory and subject matter experts
- Engineers
- Forensic accountants
- Crisis management public relations

OUR QUALITY PROMISE

Quality is the cornerstone of McLarens as demonstrated by our 2016 AM Best Client Recommended Insurance Adjuster award our retail solutions offer a unique opportunity for our team to demonstrate our deep understanding of complex property claims. When partnering with the McLarens team, we customize deliverables to meet your needs. We provide:

- **Qualified and Credentialed Staff**, with 25 years' average industry experience
- **Diverse Staff Experience Levels:** Executive General Adjusters, National General Adjusters, Regional General Adjuster, General Adjuster and Adjuster
- **Dedicated Account Teams:** Executive Sponsor/Support, Account Manager, Senior EGA or Lead
- **Established Vendor Partners:** Accounting, Engineering, Construction, Mitigation, Restoration, etc. (if needed)